

Nick Cave & the Bad Seeds Tour FAQs

Where should I buy my tickets from?

All official ticket agent websites will be listed on nickcave.com. All tickets for this tour will only be available to purchase online. Only buy tickets for Poland from the following websites: AlterArt.pl, Ebilet.pl

When will tickets go on sale?

General onsale will take place on Friday 22nd March 2024 at 10am local time.

Will there be a name on tickets policy on this tour?

The Promoters of Nick Cave & the Bad Seeds are committed to combating unethical secondary ticketing and resale.

All tickets for the show are personalized. When purchasing the tickets, you will be required to enter the name and surname of each event attendee. Every ticket will have to be assigned to a different person and will allow for only this person to enter the event.

You can check the name of every ticket holder in the confirmation email and on your ticket.

Every ticket will be verified at the entrance to the event. It is important that the ticket holder arrives with a matching, valid photo ID to enter the event.

How do I arrange to buy tickets for someone requiring disabled access?

Tickets for People with Disabilities, requiring wheelchairs, will not be available in regular sale. To buy them, please contact eBilet Customer Service: www.ebilet.pl/kontakt

How many tickets can I buy?

There will be a strict limit of 6 tickets per show date per Lead Purchaser. This restriction is in place in order to give as many people as possible a fair chance to buy tickets.

PLEASE NOTE that all transactions that are detected as bot purchases, patrons creating duplicate accounts in order to purchase more than the ticket limit *or* any action that indicates a suspicious purchase in excess of the ticket limit may be cancelled without notice or compensation.

What are the entry requirements?

To gain access to the show you are required to bring your ticket with a clear and undamaged barcode/QR code visible. You will be required to produce a valid form of photo ID that matches the name on the ticket.

Accepted forms of Photo ID may include – A current driver's licence, a current or recently expired passport (provided the picture is a good resemblance of the holder), a government approved ID, your mTożsamość (mIdentity) in your mObywatel app, as well as your student card.

I can't find my confirmation email?

In the first instance please check your junk or spam folder. In busy periods, confirmation emails can take up to 24 hours to arrive. If you still haven't received confirmation, contact the customer services of the ticket agent you booked through.

How will my tickets be delivered?

After purchase, you will receive a confirmation e-mail only. Your tickets will be available for download 14 days prior to the show date.

E-tickets

- Once the tickets have been purchased you will receive a simple email confirmation as proof of purchase. This is NOT your ticket(s).
- You will receive an email with the download link to your e-tickets, available as PDFs, which you can print or show directly from your phone.
- You will receive an email with the download link to your e-ticket(s) no later than 72 hours before the show. If you have not received your ticket(s) 24 hours prior to the show please contact your point of purchase.
- Upon arrival at the show, you will then be required to present your e-ticket(s) at the entrances.

Am I able to change the name on my ticket?

At the request of the Event Participant, justified by the occurrence of a duly documented random event, making the participation in the Event impossible, the Promoter may change the personal data on the Ticket. The final decision on how to consider the application belongs to the Promoter.

I can't go any more and need to sell on my ticket. What do I do?

Official resale for these shows is not yet available. The reselling of any Nick Cave & The Bad Seeds ticket for Poland is strictly forbidden other than through the official face value resale platform(s), which will be announced soon.

Any Nick Cave & The Bad Seeds ticket offered for resale elsewhere, either on or offline (including Viagogo or any other unauthorised source including all secondary ticket retail websites) may result in the entire original booking being cancelled without notice or compensation. The original Purchaser and their party will be refused admission and any other purchases they hold will also be cancelled.

When will we receive our tickets?

Your tickets will be available for download 14 days prior to the show date. You will receive an email with the download link to your e-ticket(s) no later than 72 hours before the show. If you have not received your ticket(s) 24 hours prior to the show please contact your point of purchase.

What are the age restrictions for the show?

If you are over 16 years old, you can enter the Event by yourself. If you are a minor under 16 years old, you can enter the Event only under the supervision of an adult person, in accordance to the Terms & Conditions of the Event.